

Technical Implementation Consultant (SaaS)

Job location Home based (Derby area)

**Salary** £32,000 – 35,000 per annum

Job type Permanent, full time

# **About Liaison**

Liaison saves the public sector real money in the key areas of finance and workforce effectiveness. We're passionate about what we do because we help lots of organisations to improve the way they spend their money – notably the NHS. Founded 30 years ago, we've come a long way since then. Today the company boasts a workforce of more than 250 people with a headquarters located in the historic city of Worcester, along with many remote workers across the length and breadth of the UK.

# The team

This role forms part of a client facing team who work with our SaaS bespoke workforce solution software (SaaS). You will be the technical person within the Workforce Transformation team ensuring that the technical aspects of the solution are accurate and suitable.

The team is remote, based across the UK, primarily the Midlands. As part of our employee survey in 2018 our employees deemed that they were particularly happy with autonomous working to be successful. The team is innovative and collaborative both internally and with their clients.

#### Main responsibilities

The Technical Implementation Consultant will play a central role in ensuring delivery of the Workforce Analytics solution (SaaS), working with Liaison NHS Clients to improve business intelligence across the whole system within multiple organisations.

In addition to providing reporting, risk management and issue resolution for several clients within the programme, you will also be responsible for the technical implementation of the solution; this will include understanding the organisations metrics and being able to implement them in the data warehouse and application.

# **Experience/qualifications needed**

Due to the anticipated pace of growth it is essential that the candidate is flexible and creative; to ensure we maintain service to our clients whilst handing the challenges of a fast paced and diverse environment.

#### Essential:

- Understanding of data warehouses
- Experience in developing Microsoft SQL scripts
- Advanced Excel
- Strong technical and analytical skills
- Good customer facing skills.
- Able to manipulate data in Excel at an advanced level
- Good level of familiarity with various data formats, CSV, XML etc.
- SSIS
- T-SQL
- Appreciation of workforce orientated metrics and analytics.
- Holding a logical approach to data and reports



# Desirable

- Experience of report writing and analytics tools
- Experience in workforce analytics and metrics

# **Benefits of working for Liaison**

Liaison believes that working life should be a happy and healthy one.

We offer all staff a wide variety of company benefits as well as the opportunity to get involved in a range of company organised events; from regular physical challenges all the way to bi-annual staff away days and social events - plus others too.

Our wide range of staff benefits aim to have an impact on both home and working life for all staff, while at Liaison.

# We offer:

- 23 days holiday initially, which increases yearly upto 28 days
- · Private Healthcare for you and friends and family
- Childcare vouchers
- Company days/social events
- Pension
- Life Assurance 4 x salary

If interested in working for Liaison please apply today.

If you would like to be part of Liaison, please send your CV and a covering letter to **jobs@liaisonfs.com** 

where your application will be reviewed within 7 days.